

# STRATEGIC IT ROADMAP

IT in the digital age is an evolving journey of continual change to people, processes, and technology. Each of these components must be optimized to create an agile IT architecture and capabilities.



## PEOPLE

- IT staff dimension and structure
- Skills assessment/gap analysis
- Emerging skills roadmap
- Talent



## TECHNOLOGY

- Best practices
- IT Sourcing Decision Model
- Technology lifecycle policy and review



## PROCESS

- Strategy aligns with process
- Integration
- Resource and Budget prioritization
- Continual improvement process around IT managed services

Everyone Benefits from an  
IT Strategy Roadmap



**CUSTOMER**



**EMPLOYEE**



**SHAREHOLDER**



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